

GOVERNMENT OF INDIA  
MINISTRY OF HEALTH AND FAMILY WELFARE

Public Notice on draft Recruitment Rules for the post of "**Telephone Operator**" in  
Dr. Ram Manohar Lohia Hospital, New Delhi.

In compliance with DoPT's OM. No. AB-14017/61/2008-Estt.(RR) dated 13.10.15, the draft Recruitment Rules for post of "**Telephone Operator**" in Dr. Ram Manohar Lohia Hospital, New Delhi is annexed.

The stakeholders, interested in making any objections/comments or suggestions on the draft Recruitment Rules may do so in writing, within a period of 30 days from the date of publication of draft Recruitment Rules to Section Officer (MH-II), Room No.405A, Directorate General of Health Services, Nirman Bhawan, Maulana Azad Road, New Delhi-110108 or at e-mail address: [medicalhospital61@gmail.com](mailto:medicalhospital61@gmail.com).

*Prem Narain*

(Prem Narain )

Under Secretary to the Govt. of India  
Tele fax No. 23062032

New Delhi  
Dated:

Notification

New Delhi, the

2020.

G.S.R.....- In exercise of the powers conferred by the proviso to article 309 of the Constitution, and in supersession of the Willingdon Hospital and Nursing Home (Class IV) Recruitment Rules, 1973, in so far as they relate to the posts of Telephone Clerk, except as respects things done or omitted to be done before such supersession, the President hereby makes the following rules regulating the method of recruitment to the post of Telephone Operator in the Ministry of Health and Family Welfare, Dr. Ram Manohar Lohia Hospital, New Delhi, namely:-

1. Short title and commencement. - (1) These rules may be called the Ministry of Health and Family Welfare, Dr. Ram Manohar Lohia Hospital, New Delhi, Telephone Operator (Group 'C' Posts) Recruitment Rules, 2020.

(2) They shall come into force on the date of their publication in the Official Gazette.

2. Number of post, classifications, level in pay matrix. - The number of the said posts, its classification and level in the pay matrix attached thereto shall be as specified in columns (2) to (4) of the Schedule annexed to these rules.

3. Method of recruitment, age-limit, qualifications, etc. - The method of recruitment, age-limit, qualifications and other matters relating to the said posts shall be as specified in columns (5) to (13) of the said Schedule.

4. Disqualification. - No person, -

- (a) who has entered into or contracted a marriage with a person having a spouse living; or
- (b) who, having a spouse living, has entered into or contracted a marriage with any person,

shall be eligible for appointment to the said post:

Provided that the Central Government may, if satisfied that such marriage is permissible under the personal law applicable to such person and the other party to the marriage and that there are other grounds for so doing, exempt any person from the operation of this rule.

5. Power to relax. - Where the Central Government is of the opinion that it is necessary or expedient so to do, it may, by order, for reasons to be recorded in writing relax any of the provisions of these rules with respect to any class or category of persons.

6. Saving.- Nothing in these rules shall affect reservation, relaxation of age-limit and other concessions required to be provided for the Scheduled Castes, the Scheduled Tribes, the Other Backward Classes, Ex-servicemen and other special categories of person in accordance with the orders issued by the Central Government from time to time in this regard.

Schedule

Name of post.	Number of posts.	Classification.	Level in pay matrix.	Whether selection post or non-selection.
(1)	(2)	(3)	(4)	(5)
Telephone Operator.	05* (2020) *Subject to variation dependent on Workload	General Service, 'C', gazetted, Non-ministerial.	Central Group Non-Pay Matrix Level 2 in the (Rs.19,900-63,200)	Not applicable

Age-limit for direct recruits.	Educational and other qualifications required for direct recruits.
(6)	(7)
<p>Between 18 and 25 years</p> <p>(Relaxable for Government servants upto the age of forty years in the case of general candidates and upto forty-five years candidates belonging to the Scheduled Castes or the Scheduled Tribes in accordance with the instructions or orders issued by the Central Government from time to time).</p> <p>Note 1: The crucial date for determining the age-limit shall be the closing date for receipt of applications from candidates and not the closing date prescribed for those in Assam, Meghalaya, Arunachal Pradesh, Mizoram, Manipur, Nagaland, Tripura, Sikkim and Union Territory of Ladakh and Jammu and Kashmir, Lahaul and Spiti District and Pangti Sub -division of Chamba District of Himachal Pradesh, Andaman and Nicobar Islands and Lakshdweep.</p>	<p>12th Class pass from a recognized Board plus Training in Handling PABX and PBX.</p> <p>Note 1: Qualifications are relaxable at the discretion of the Staff Selection Commission for the reasons to be recorded in writing in case of candidates otherwise well qualified.</p> <p>Note 2: Qualifications regarding experience are relaxable at the discretion of the Staff Selection Commission for the reasons to be recorded in writing in the case of candidates belonging to the Scheduled Castes or the Scheduled Tribes, if, at any stage of selection the Staff Selection Commission is of the opinion that sufficient number of candidates belonging to these communities possessing the requisite experience are not likely to be available to fill up the vacancies reserved for them.</p>

Whether age and educational qualifications prescribed for direct recruits will apply in the case of promotees.	Period of probation, if any.	Method of recruitment, whether by direct recruitment or by promotion or by deputation or absorption and percentage of the vacancies to be filled by various methods.
(8)	(9)	(10)
Age: Not Applicable Educational Qualifications: as stated in column no.(11)	2 year for direct recruits	Promotion failing which by direct recruitment

In case of recruitment by promotion or deputation/absorption grade from which promotion or deputation/absorption to be made.	If a Departmental Confirmation Committee exists, what is its composition.	Circumstances in which Union Public Services Commission is to be consulted in making recruitment.
(11)	(12)	(13)
Promotion from the group 'C' employees working in Dr. RML Hospital having at least three years of regular service in level-1 of the pay matrix (Rs.18000-56900) and possessing the educational qualification prescribed for direct recruits under column no.7.	Group 'C' Departmental Promotion and Confirmation Committee (for confirmation and promotion) consisting of:- 1. Additional Medical Superintendent, Dr. RML Hospital -Chairman 2. Deputy Director(Admin) Dr. RML Hospital -Member 3. Deputy Director(MH), Dte.GHS -Member	Not applicable.

[A. 11018/44/2019-MH II]

(Prem Narain)  
Under Secretary to the Government of India.